

Commission disclosure

Financial Conduct Authority

The Financial Conduct Authority expects any intermediary to disclose to the customer that a commission may be payable by the owner or creditor to the intermediary, and, if the customer asks, the amount of that commission. The Financial Conduct Authority has made it clear that "commission" means any financial consideration.

If you would like us to disclose any potential commission we earn:

In-line with new legislation, if you would like LL cars to disclose any potential commission please make your request to our head office address on our contact page lcarsales.co.uk or by email to llcarsuk@gmail.co.uk or by telephone: 01745360241

2. Which service will we provide for you?

(Question) We will advise and make recommendations for you after we have assessed your needs -

(Answer) NO

(Question) You will not receive advice or a recommendation from us. We have provided you with product information enabling you to make your choice about how to proceed - (Answer) YES

3. Who Regulates Us?

LL CARS 651a Mauldeth Road West Chorlton, Manchester, England, M21 7SA is authorised and regulated by the Financial Conduct Authority.

4. What to do if you have a complaint

If you wish to make a complaint please contact LL cars in writing at our registered office address; unit **651a Mauldeth Road West Chorlton, Manchester, England, M21 7SA** and we will be happy to respond. Alternatively; you can contact us by e-mail on; llcarsuk@gmail.com or call us on; 01745 360241 If you cannot settle things to your satisfaction with us directly you may be entitled to refer your complaint on to the Financial Services Ombudsman Service.